



CUSTOMER SERVICE DEPARTMENT

ebilling@dover.de.us

Effective March 27, 2020

Disconnections are on hold until the State of Emergency is lifted.

Service and late fees are waived for statements issued after March 24, 2020

Customers with outstanding bills as a result of COVID-19 (documentation may be required) may qualify for an extension with a payment agreement for your utility bills, beginning with your March 2020 bill. A good faith effort must be made for all past due statements.

Convenient bill pay and budget options available! Auto drafting, online, phone payments and budget billing

Drive thru hours are Monday and Thursday 9am-3pm

Call 302-736-7058 to leave a message or email us at ebilling@dover.de.us

Email is preferred! Thank you!